June 20, 2003

Ms. Meredith Ladd Brown & Hofmeister, L.L.P. 1717 Main Street, Suite 4300 Dallas, Texas 75201

OR2003-4267

Dear Ms. Ladd:

You ask whether certain information is subject to required public disclosure under chapter 552 of the Government Code. Your request was assigned ID# 183065.

The City of McKinney (the "city"), which you represent, received a request for the proposal and executed contract between the city and Tecom, Inc. ("Tecom") for fleet management and maintenance services. You advise that the city has released the requested contract, but claim that the requested proposal is excepted from disclosure under section 552.110 of the Government Code. You state that you have notified Tecom of the request for information. See Gov't Code § 552.305 (permitting interested third party to submit to attorney general reasons why requested information should not be released); see also Open Records Decision No. 542 (1990) (determining that statutory predecessor to section 552.305 permits governmental body to rely on interested third party to raise and explain applicability of exception in Public Information Act (the "Act") in certain circumstances). You have provided a response from Tecom objecting to the release of the information in its proposal. We have considered Tecom's arguments and have reviewed the submitted information. We have also considered written comments submitted by the requestor. See Gov't Code § 552.304 (providing that member of public may submit written comments stating why information at issue in request for attorney general decision should or should not be released).

We first note in response to Tecom's arguments that information is not confidential under the Act simply because the party submitting the information anticipates or requests that it be kept confidential. *Industrial Found. v. Texas Indus. Accident Bd.*, 540 S.W.2d 668, 677 (Tex. 1976), cert. denied, 430 U.S. 931 (1977). In other words, a governmental body cannot, through an agreement or contract, overrule or repeal provisions of the Act. Attorney General Opinion JM-672 (1987); Open Records Decision No. 541 at 3 (1990) ("[T]he obligations of a governmental body under [the predecessor to the Act] cannot be compromised simply by

its decision to enter into a contract."). See also Open Records Decision No. 203 (1978) (mere expectation of confidentiality by individual supplying information does not properly invoke section 552.110). Consequently, unless the information at issue falls within an exception to disclosure, it must be released, notwithstanding any expectation or agreement specifying otherwise.

Tecom objects to the release of its proposal on the basis that it constitutes trade secret and commercial information the release of which would cause harm to Tecom's competitive position. Thus, we understand Tecom to argue that this information is excepted from required public disclosure under section 552.110 of the Government Code. This exception protects the proprietary interests of private parties by excepting from disclosure two types of information: (1) "[a] trade secret obtained from a person and privileged or confidential by statute or judicial decision," and (2) "[c]ommercial or financial information for which it is demonstrated based on specific factual evidence that disclosure would cause substantial competitive harm to the person from whom the information was obtained[.]" See Gov't Code § 552.110(a)-(b).

The Texas Supreme Court has adopted the definition of a "trade secret" from section 757 of the Restatement of Torts, which holds a "trade secret" to be

any formula, pattern, device or compilation of information which is used in one's business, and which gives him an opportunity to obtain an advantage over competitors who do not know or use it. It may be a formula for a chemical compound, a process of manufacturing, treating or preserving materials, a pattern for a machine or other device, or a list of customers. It differs from other secret information in a business . . . in that it is not simply information as to a single or ephemeral event in the conduct of the business . . . A trade secret is a process or device for continuous use in the operation of the business . . . . [It may] relate to the sale of goods or to other operations in the business, such as a code for determining discounts, rebates or other concessions in a price list or catalogue, or a list of specialized customers, or a method of bookkeeping or other office management.

RESTATEMENT OF TORTS § 757 cmt. b (1939) (emphasis added); see also Hyde Corp. v. Huffines, 314 S.W.2d 763, 776 (Tex. 1958), cert. denied, 358 U.S. 898 (1958). If the governmental body takes no position on the application of the "trade secrets" component of section 552.110 to the information at issue, this office will accept a private person's claim for exception as valid under that component if that person establishes a prima facie case

for the exception and no one submits an argument that rebuts the claim as a matter of law. See Open Records Decision No. 552 at 5 (1990).

Section 552.110(b) requires a specific factual or evidentiary showing, not conclusory or generalized allegations, that substantial competitive injury would likely result from release of the information at issue. *National Parks & Conservation Ass'n v. Morton*, 498 F.2d 765 (D.C. Cir. 1974); *see* Open Records Decision No. 661 at 5-6 (1999) (business enterprise must show by specific factual evidence that release of information would cause it substantial competitive harm).

Upon considering the submitted arguments and the information at issue, we conclude that Tecom has demonstrated that some of its information, which we have marked, constitutes commercial or financial information the disclosure of which would cause substantial competitive harm. Therefore, it must be withheld under section 552.110(b). We further find that Tecom has not demonstrated that any of its remaining information constitutes trade secret information under section 552.110(a) or commercial or financial information protected under section 552.110(b).

However, some of the remaining submitted information is protected under section 552.130 of the Government Code. Section 552.130 provides in relevant part:

- (a) Information is excepted from the requirement of Section 552.021 if the information relates to:
  - (1) a motor vehicle operator's or driver's license or permit issued by an agency of this state; [or]
  - (2) a motor vehicle title or registration issued by an agency of this state[.]

<sup>&</sup>lt;sup>1</sup> The Restatement of Torts lists the following six factors as indicia of whether information constitutes a trade secret:

<sup>(1)</sup> the extent to which the information is known outside of [the company];

<sup>(2)</sup> the extent to which it is known by employees and others involved in [the company's] business;

<sup>(3)</sup> the extent of measures taken by [the company] to guard the secrecy of the information;

<sup>(4)</sup> the value of the information to [the company] and [its] competitors;

<sup>(5)</sup> the amount of effort or money expended by [the company] in developing the information;

<sup>(6)</sup> the ease or difficulty with which the information could be properly acquired or duplicated by others.

Thus, the vehicle registration numbers that we have marked must be withheld under section 552.130. Furthermore, if the sample "PM Performance Report" contains vehicle identification numbers and license plate numbers that were issued in Texas and pertain to actual vehicles, this information must also be withheld under section 552.130.

Finally, we note that the submitted information contains e-mail addresses obtained from members of the public. Section 552.137 makes certain e-mail addresses confidential. Section 552.137 provides:

- (a) An e-mail address of a member of the public that is provided for the purpose of communicating electronically with a governmental body is confidential and not subject to disclosure under this chapter.
- (b) Confidential information described by this section that relates to a member of the public may be disclosed if the member of the public affirmatively consents to its release.

Gov't Code § 552.137. You do not inform us that a member of the public has affirmatively consented to the release of any e-mail address contained in the submitted materials. The city must, therefore, withhold the e-mail addresses that we have marked under section 552.137.

In summary, the city must withhold the information we have marked under section 552.110. The city must also withhold the motor vehicle information issued in Texas that pertains to actual vehicles under section 552.130, and must withhold the e-mail addresses that we have marked under section 552.137. The remaining submitted information must be released.

This letter ruling is limited to the particular records at issue in this request and limited to the facts as presented to us; therefore, this ruling must not be relied upon as a previous determination regarding any other records or any other circumstances.

This ruling triggers important deadlines regarding the rights and responsibilities of the governmental body and of the requestor. For example, governmental bodies are prohibited from asking the attorney general to reconsider this ruling. Gov't Code § 552.301(f). If the governmental body wants to challenge this ruling, the governmental body must appeal by filing suit in Travis County within 30 calendar days. Id. § 552.324(b). In order to get the full benefit of such an appeal, the governmental body must file suit within 10 calendar days. Id. § 552.353(b)(3), (c). If the governmental body does not appeal this ruling and the governmental body does not comply with it, then both the requestor and the attorney general have the right to file suit against the governmental body to enforce this ruling. Id. § 552.321(a).

If this ruling requires the governmental body to release all or part of the requested information, the governmental body is responsible for taking the next step. Based on the statute, the attorney general expects that, within 10 calendar days of this ruling, the

governmental body will do one of the following three things: 1) release the public records; 2) notify the requestor of the exact day, time, and place that copies of the records will be provided or that the records can be inspected; or 3) notify the requestor of the governmental body's intent to challenge this letter ruling in court. If the governmental body fails to do one of these three things within 10 calendar days of this ruling, then the requestor should report that failure to the attorney general's Open Government Hotline, toll free, at (877) 673-6839. The requestor may also file a complaint with the district or county attorney. *Id.* § 552.3215(e).

If this ruling requires or permits the governmental body to withhold all or some of the requested information, the requestor can appeal that decision by suing the governmental body. *Id.* § 552.321(a); *Texas Dep't of Pub. Safety v. Gilbreath*, 842 S.W.2d 408, 411 (Tex. App.—Austin 1992, no writ).

Please remember that under the Act the release of information triggers certain procedures for costs and charges to the requestor. If records are released in compliance with this ruling, be sure that all charges for the information are at or below the legal amounts. Questions or complaints about over-charging must be directed to Hadassah Schloss at the Texas Building and Procurement Commission at (512) 475-2497.

If the governmental body, the requestor, or any other person has questions or comments about this ruling, they may contact our office. We note that a third party may challenge this ruling by filing suit seeking to withhold information from a requestor. Gov't Code § 552.325. Although there is no statutory deadline for contacting us, the attorney general prefers to receive any comments within 10 calendar days of the date of this ruling.

Sincerely,

Kristen Bates

Assistant Attorney General Open Records Division

KAB/lmt

Ref:

ID# 183065

Enc.

Submitted documents

c:

Mr. Michael L. Petrucci Associate General Counsel First Vehicle Services 705 Central Avenue, Suite 300 Cincinnati, Ohio 45202 (w/o enclosures) Mr. Thomas L. Collins Chairman and CEO Tecom, Inc. 8834 N. Capital of Texas Hwy #302 Austin, Texas 78759 (w/o enclosures)